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| Use Case ID: |  | | |
| Use Case Name: | Notification | | |
| Created By: | Tan Li Hau | Last Updated By: |  |
| Date Created: | 15/2/2015 | Date Last Updated: |  |

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| --- | --- |
| Actor: | User |
| Description: | The user will be notified on their queue number and when the user is the next patient to be attend |
| Preconditions: | The user must be logged in to their account. |
| Postconditions: | The user selects the type of First Aid conditions they are attending to and follow the detailed steps displayed. |
| Priority: | Low |
| Frequency of Use: | Each time when the user make an appointment |
| Flow of Events: | 1. User log into the system 2. User scans QR code to receive a queue number 3. When the user is the next patient, user receives notification |
| Alternative Flows: | User calls the clinic to ask his position in the queue? |
| Exceptions: |  |
| Includes: | Queue information from the Database |
| Special Requirements: |  |
| Assumptions: |  |
| Notes and Issues: |  |